

*innov*AGEING

AUSTRALIA'S
NATIONAL
INNOVATION
NETWORK FOR
THE AGE SERVICES
INDUSTRY



NATIONAL AWARDS GUIDELINES 2021

*innov*AGEING is an Australian Government initiative funded through the Dementia and Age Services Fund. The *innov*AGEING National Awards is jointly supported by our Foundation Partners.



Overview

*innov*AGEING (iA) is Australia's national innovation network for the age services industry with a focus on:

- Establishing and facilitating a connected 'community of practice' for progressive thinkers, practitioners, and innovators in the age services industry.
- Creating, capturing, and sharing examples of age services innovation in Australia, and promote innovation within the age services industry, and across the wider community.
- Celebrating, highlighting, and elevating innovation in the age services industry through a national awards programs.

The *innov*AGEING National Awards celebrates the achievements of organisations, teams, and individuals who have made our industry more consumer-centred, and/or successfully implemented a new and better way of doing things in the service of older Australians.

The Awards will be judged by a panel of experts, and finalists will be notified by 30 October 2021. The *innov*AGEING National Awards finalists will be announced at the *innov*AGEING Awards on 25 November 2021.

Award Categories

Improving Consumer Choice

This award showcases an aged care provider who has consumer-focussed initiatives that have tangibly improved the selection of quality services to older Australians.

Enhancing Consumer Experience

This award honours an aged care provider who has met demands for tailored services with a personalised and seamless experience where older Australians feel respected and engaged.

Realising Wellness and Re-Ablement

This award highlights an aged care provider who has a service delivery model that promotes independence, supporting older Australians to remain in their own homes and community.

Increasing Care and Service Productivity

This award recognises an aged care provider who has aligned staff, processes, data, and technology, resulting in increased quality care and services for older Australians.

Increasing Access to Care and Services

This award recognises an aged care provider who enables older Australians to easily access care and services across the organisation and age services ecosystem when needed/wanted.

Age Services Innovator of the Year

This award recognises an individual who has successfully led and implemented innovation that has changed the way their organisation operates and enhanced care delivery.

Eligibility

- The Awards are open to all who have an interest in innovation in the age services industry.
- Non-age services providers may submit an application. However, this must be supported by an age services provider for an identified joint initiative.
- Nominated organisations, teams, and individuals must currently be working in the age services industry in Australia.
- Nominees must inform the relevant organisation that they intend to submit a nomination.
- Nominees may self-nominate. However, this must be supported by the employing organisation.

Important Dates

These dates are indicative only, and may be altered slightly:

- **Nominations close on 15 October 2021 by 5pm (AEST).**
- **Finalists are notified on 30 October 2021.**
- **Awards event 25 November 2021.**



Awards Presentation

The *innov*AGEING National Awards will be held in Sydney on 25 November 2021.



Nomination Process

- All nominations must be made via the official online nomination portal via the *innov*AGEING website.
- Organisations may nominate for more than one category. Each entry in each category requires a separate nomination form. The same initiative may be included in other award categories, but must address that category's description in the selection criteria.
- All nominations will be confidential.
- All nominations will be acknowledged with a receipt of confirmation. If you did not receive a confirmation email within 24 hours of submitting your application, please contact *innov*AGEING at info@innovageing.org.au.

In your nomination, you will be asked to provide the following information:

- An outline of the initiative that you are nominating.
- Demonstrate evidence to meet the Selection Criteria.
- Supporting photograph in high resolution for print purposes (300dpi) – as an attachment, not embedded within.
- No other supporting attachments outside of the requested materials will be considered during the judging process.

Nominations close at 5pm (AEST) on 15 October 2021.



Awards Prizes

- The winner of each category will receive an *innov*AGEING National Awards 2021 trophy with the winner's name and category.
- Category winners will be included in communications alerting media, and mentioned in *innov*AGEING social media channels.
- Finalists and winners will have access to use the *innov*AGEING National Awards seal logo, branded with the award category, and year of achievement.



Selection Criteria

- Provide a brief outline of the organisation – for example, services, clients, size, length of operation etc. (max 150 words)
- For your nomination, describe your organisation's initiative for the category you are nominating for – what was the problem you were addressing, what did you do, did this include emerging technology, and what were the outcomes. (max 250 words)
- In your perspective, illustrate how your organisation's initiative for this nomination supports *innov*AGEING's objective to (max 250 words):
 - Reinterpret the new concept of ageing in relation to the design and delivery of services.
 - Foster the development of new business models through innovation.
 - Enable the industry to be more consumer-centric in its service delivery.



Assessment of Nominations

- A Judging Panel will determine the finalists and winners in each category.
- The Judging Panel will be comprised of individuals from the age services industry.
- All attempts will be made to ensure there is no conflict of interest between Judging Panel members, and those submitting nominations.
- The Judging Panel will have complete discretion when considering nominations. Their decisions in respect of the awards are final. Judges may call for additional information or clarification on individual nominations/ applications.
- No correspondence will be entered into in respect of the Judging Panel's decision. The Judging Panel's decision cannot be appealed.

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